

PRIVACY POLICY

Welcome to www.dubadu.com!

At DUBADU, we value your privacy and are committed to protecting your personal data. This privacy policy outlines how we collect, use, and protect your information when you use our platform.

COLLECTION OF INFORMATION

1) Contact information:

If you fill out a contact form, we collect the information you provide, including your name, email address, phone number and any additional comments. This data is used to respond to your inquiries or provide requested information.

2) Cookies:

We use some or all of the following types of cookie:

Session Cookies: These are temporary cookies that are deleted when you close your browser. They help with navigation and enhance the functionality of the website during your visit.

Persistent Cookies: These cookies remain on your device for a longer period or until you manually delete them. They enable us to remember your preferences, making your future visits more convenient and personalized.

Analytical Cookies: We use these cookies to gather data on how visitors interact with our website. This helps us understand traffic patterns and user behavior, which in turn allows us to improve our services and enhance your browsing experience.

3) Payment Information:

We collect payment information to securely process transactions, adhering to PCI DSS standards for data protection.

SHARING OF DATA

We do not share your personal data with third parties except when necessary for:

- 1) Complying with legal obligations when it is permitted or required by law.
- 2) Providing requested services through trusted partners, such as payment systems, delivery services, and technical partners that help run our website. Additionally, when users provide their contact information, it may be shared with automated systems that facilitate communication with relevant service providers, ensuring a seamless experience. These companies may process personal data on our behalf. They are obligated to protect the shared information in accordance with established privacy standards.

3) Spam detection.

Personal data may also be shared with third parties when the data subject has given consent.

HOW LONG WE KEEP YOUR DATA

We retain personal data only for as long as necessary to fulfill the purposes outlined in this privacy policy, and as required by applicable laws. Specifically:

1) Transaction Data: Retained for at least 7 years in compliance with federal tax, auditing, and legal requirements.

2) Payment Data: Retained for as long as necessary to complete transactions and in compliance with PCI DSS standards.

YOUR PRIVACY RIGHTS

As a user, you have the following rights:

Right to Access: You have the right to request a copy of the personal data we have collected about you.

Right to Correct: If you believe any of the information we hold about you is inaccurate, you may request corrections.

Right to Delete: You can request the deletion of your personal data unless retention is required by law or necessary for legal claims or obligations.

Right to Restrict Processing: You may request restrictions on how we process your personal data.

If you wish to exercise any of these rights, please contact us at info@dubadu.com.

Your privacy rights may vary depending on your location and applicable local laws.

USE OF AUTOMATED SYSTEMS FOR SECURITY

To maintain the security and integrity of our platform, visitor information, such as comments or other submissions, may be processed through automated systems for spam detection and prevention. These systems help us identify and block malicious or unwanted content, ensuring a safe and reliable experience for all users.

USER-GENERATED CONTENT

Our website may offer features that allow users to submit their own content. If you choose to share any personal data through these features, please be aware that the information may be visible to others, and we cannot control how third parties may use this information.

FTC COMPLIANCE

We are committed to complying with the Federal Trade Commission's (FTC) privacy and data protection standards. This means we take necessary precautions to protect your personal data from unauthorized access, use, or disclosure, and ensure transparency in our data collection practices.

DATA SECURITY AND BREACH NOTIFICATION

We take the security of your personal data seriously and implement appropriate safeguards to protect it. In the unlikely event of a data breach involving your personal data, we will comply with applicable data breach notification laws and promptly notify affected users if required by law.

COMPLIANCE WITH GLOBAL DATA PROTECTION LAWS

We comply with various data protection laws worldwide to ensure that your personal data is handled securely and in accordance with local regulations:

1. **United States:** We follow COPPA for users under 13, CCPA for California residents, and other relevant U.S. laws.
2. **European Union:** We comply with GDPR, allowing EU users rights such as access, correction, deletion, and restriction of their data.
3. **United Kingdom:** We adhere to the UK GDPR, offering similar protections as the EU GDPR.

4. **Canada:** We follow PIPEDA, ensuring transparency in how personal data is collected and processed.
5. **Australia:** We comply with the Privacy Act 1988, respecting user rights to access and correct their data.
6. **United Arab Emirates:** We follow UAE Data Protection Law, safeguarding personal data with appropriate legal measures.
7. **Other Jurisdictions:** In all other countries, we adhere to local data protection laws, ensuring secure and lawful processing of your personal data.

MINORS' DATA PROTECTION

We comply with laws governing children's data, including COPPA, GDPR, UK GDPR, and UAE Federal Data Protection Law. We do not knowingly collect personal data from minors under the required age of consent without verified parental consent. If you believe we have collected such data, please contact us for deletion.

CHANGES TO CONSENT

You may withdraw your consent for data processing at any time by contacting us or adjusting your cookie preferences.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect legal, technical, or business developments.

When we update our Privacy Policy, we will take appropriate measures to inform you, consistent with the significance of the changes. This may include notifying registered users via email or providing a notice on our platform.

The updated Privacy Policy will take effect five (5) business days after the notification has been sent or immediately upon publication on our website, depending on the nature of the changes.

It is your responsibility to review the updated Privacy Policy. By continuing to use the platform after the changes take effect, you signify your agreement to the revised Privacy Policy. If you do not agree with any modifications, you must discontinue using the platform.

The latest version of this Privacy Policy will always be available on our website.

CONTACT US

If you have questions, comments or concerns regarding our privacy practices or the privacy policy, or wish to update your data, please contact us at info@dubadu.com.

Effective Date: January 27, 2025